

CHILD SAFE REPORTING PROCESS

WHO CAN REPORT?

Anyone can report including:

A parent or carer, child, community member or any City of Parramatta Worker (including agency staff, students on placement, volunteers, contracted service providers and Councillors).

WHAT TO REPORT

Any child safety concerns including;

- Disclosure of abuse or harm; physical, sexual, emotional and neglect
- Allegations of abuse, suspicion of abuse and any observations that you feel might be abuse
- Any breach of Child Safe Code of Conduct, Councils Code of Conduct & Child Safe Policy
- General safety or environmental concerns

HOW TO REPORT

Parents, carers, children and community members can report

verbally face-to-face, by letter or phone or Email: childsafecityofparramatta.nsw.gov.au

Call 000 if a child is in immediate danger

WHO TO REPORT TO

Any City of Parramatta Worker

WHAT HAPPENS NEXT

A Child's immediate safety is a priority, and the child must be removed from any danger

Incidents involving a child

- Concerns
- Allegations
- Breaches
- General safety
- Disclosures from or about a child

These must be **reported immediately to the City of Parramatta Child Safe triage team on 9806 5021 or via email childsafecityofparramatta.nsw.gov.au where the report will be triaged.**

- Any suspected or known criminal offence must be reported immediately to **NSW Police 000**
- If reporting risk of significant harm (ROSH) – a report will be made to the Child Protection Helpline on 132 111 and or via **Child Story MRG** (nsw.gov.au)
- Support offered to the child, parent/carer, person who made the report, and or any affected City of Parramatta Worker.

