Frequently asked questions

Got a question? Find the answers below.

What is Parramatta Light Rail?

Parramatta Light Rail is one of the NSW Government's latest major transport projects being delivered to serve a growing Sydney. It connects Westmead to Carlingford via the Parramatta CBD and is expected to open later this year.

Why was the shared path built?

The shared walking and bike riding path (also known as the Active Transport Link) was built as part of the Parramatta Light Rail project to improve local connectivity to places and public transport while building a strong and active Western Sydney community.

How do I access the shared path?

There are many entry and exit points along the shared path, connecting you to local destinations. See the map on page 2 for details.

What amenities are located on the shared path?

Water fountains, wayfinding signs, bike racks, accessibility ramps and seating are located on the shared path. Public restrooms located near the shared path are owned by third parties, and Transport for NSW is not responsible for their availability, condition or maintenance. See map on page 2 for details.

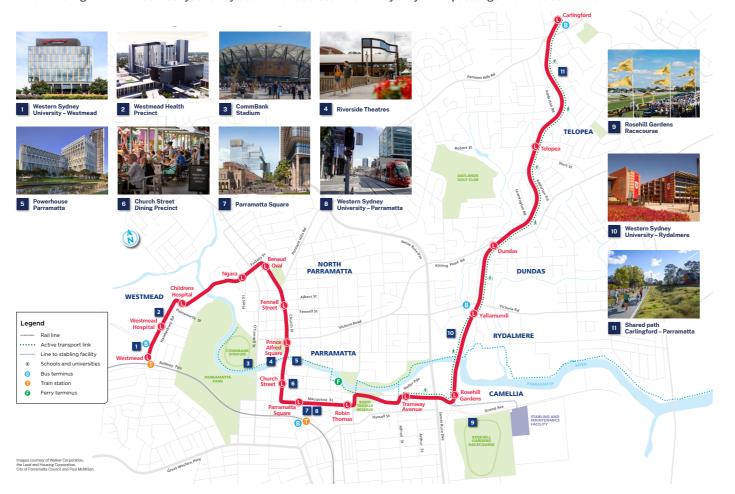


Did you know?

Around 28,000 people are expected to use the Parramatta Light Rail every day by 2026, with an estimated 130,000 people living within walking distance of the light rail stops.

Connecting you to great places

Parramatta Light Rail will connect you to key destinations across Western Sydney when passenger services commence.



Stay safe around Parramatta Light Rail

Remember, road conditions have changed and trams can't stop quickly or easily.

Whether you are walking or riding your bicycle, it's important to stay safe around the light rail and always stop, listen and look around.











What transport connections are on the shared path?

The shared path will connect to local buses, the Parramatta Light Rail and existing active transport paths such as the Parramatta Valley Cycleway. It will also connect to the Alfred Street Bridge link and the future Parramatta to Sydney Foreshore Link.

Can I walk my dog on the path?

Yes, provided it is on a leash. Please observe the signs.

Can I ride my e-scooter?

No. Personal e-scooters remain illegal on NSW roads and road-related areas, including footpaths, shared paths and bicycle lanes.

Where are the best views on the shared path?

The best views are from Bidgee Bidgee Bridge, which spans James Ruse Drive in Rosehill. Please respect the privacy and quiet enjoyment of local residents when using the shared path and taking in surrounding views.

Is the path safe to use at night?

We encourage you to wear light-coloured and/or reflective clothing and have working lights on your bike, if riding at night. Solar-powered lights are motion activated and come on as you walk or cycle along the path.

How do I report rubbish, damage or hazards?

Please call our 24-hour community information line on 1800 139 389 or email parramattalightrail@transport.nsw.gov.au.

How do I report security incidents, unattended items or suspicious behaviour?

For non-urgent police assistance, call the Police Assistance Line on 131 444. In an emergency, always call Triple Zero (000).



Did you know?

More than 1.5 billion walking and bike riding trips are made each year across NSW.

Know the signs

Shared path

Make sure you observe these signs when using the shared path.



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Bicycle riders must give way to pedestrians at all times and keep to the left unless overtaking.

Shared path ends



The shared path ends here.

Pedestrian crossing



Pedestrians should always look both ways before crossing and stay alert to your surroundings.

Bicycle riders beware



CROSS TRACKS
AT
90 DEGREES

Bicycle riders should cross tracks at a 90-degree angle to avoid getting their wheels stuck.

Safety rules

Keep yourself and others safe while using the shared path. Remember:

- Look both ways before crossing and stay off your phone
- Cross tracks at designated crossings only
- Travel at a safe speed so you can stop within a safe distance of others
- · Walk your bike/scooter across the tracks-don't ride
- Always keep wheels at a 90-degree angle when crossing tracks to avoid getting stuck
- Watch out for people, light rail vehicles and other transport (e.g. bikes)
- Observe any changed travel conditions.



Check for updates



Scan before you travel to check for any path closures or access changes.

Contact us



24-hour community information line 1800 139 389



parramattalightrail@transport.nsw.gov.au



www.nsw.gov.au/parramatta-light-rail



Translating and interpreting service

Interpreter service for languages other than English.

Call **131 450** and ask them to call us on **1800 139 389**.



