Solar Rebate General Terms and Conditions

- 1. City of Parramatta Council (**Council**) will pay a rebate of up to \$500 (**Rebate**) for each solar PV system (**System**) installed.
- 2. The System must be greater than or equal to 3kW.
- 3. Only registered owners or residents of residential properties within the City of Parramatta Local Government Area are eligible to apply for the Rebate. Council may request proof of ownership / residency or owner's consent (if the applicant is not the registered owner) before processing the application.
- 4. Properties under a strata scheme or community scheme are not eligible for the Rebate.
- 5. Works which are required for either BASIX or Development Application compliance are not eligible for the Rebate.
- 6. Only one Rebate may be claimed for each property.
- 7. Council is not responsible for any incorrect or inaccurate information or for any fault in the equipment utilised to process the application or Rebate which may result in error, omission, interruption, deletion, defect, delay or unauthorised access.
- 8. Council has the right to reject any application if it reasonably believes the applicant has breached any of the terms and conditions or engaged in any unlawful or improper conduct in relation to the Rebate or System. Incomplete applications will not be considered for Rebate by Council.
- Council may suspend, cancel or vary the Rebate at any time. Council will not be responsible for any loss or costs incurred by the applicant in relation to such suspension, cancellation or variation.
- 10. The Rebate is subject to the availability of funds. Council gives no guarantee of entitlement to a Rebate.
- 11. The applicant must obtain pre-approval of the Rebate from Council before commencing any installation works. The System must be installed by a Clean Energy Council accredited installer within 60 days of the pre-approval. If the System is not installed within 60 days of the pre-approval, the Rebate will not be approved by Council.
- 12. The applicant must notify Council after the System is installed. The applicant must provide to Council the following documents post-installation and within 60 days of the approval of the rebate:
 - 12.1. Proof of payment of the System: Tax invoice and receipt (or proof of purchase)
 - 12.2. Copy of the installer's Clean Energy Council accreditation
 - 12.3. Copy of installer's electrical licence
 - 12.4. Certificate of Compliance for Electrical Work (CCEW)
 - 12.5. Small-Scale Technology Certificate (STC) Assignment Form
 - 12.6. Post installation rooftop solar PV photos
 - 12.7. Photo of the solar Inverter
 - 12.8. Photo of the upgraded meter board
- 13. The Rebate will be paid in accordance with the information provided in the application.
- 14. All work must be carried out in accordance with applicable laws, Australian Standards and the National Construction Code including the Building Code of Australia (BCA).
- 15. The applicant is solely responsible for the procurement, installation, commissioning and ongoing maintenance of the System.
- 16. To the full extent permitted by law, Council is not liable for any injury, damages, expenses, or loss whatsoever (whether direct or consequential) to any person or property caused by or in connection with the System or Rebate. The applicant releases Council from, and indemnify Council against all liability, loss, damage or injury arising from or in connection with the System or Rebate.

- 17. The applicant warrants that the System will remain in place at the property for at least five years.
- 18. If the applicant breaches any of these terms and conditions, the applicant must repay the Rebate within 30 days of request by Council.
- 19. The applicant acknowledges and agrees that Council officers or any persons authorised by Council may enter the applicant's property for the purpose of assessment and inspection in relation to the System or Rebate, at a mutually acceptable pre-arranged date and time.
- 20. Council will be using the data collected through its programs (including any information provided by the applicant) for the purpose of research and promoting sustainability amongst the community.
- 21. The applicant agrees to participate in any case study or research undertaken by Council. The applicant must provide all information and assistance reasonably required by Council. The applicant agrees that Council may take photographs or videos of the System or the applicant's property. Council may use such photographs or videos, and any information provided by or in relation to the applicant, Rebate or System, for any reporting, promotional or other Council purposes.

Privacy Protection Notice

Purpose of collection: Council is collecting the applicant's personal information for the purpose of the solar rebate application and Council's Sustainability Small Grants and Rebates Program.

Intended recipients: The intended recipient of the personal information is City of Parramatta Council.

Supply: The supply of this information is voluntary. If the applicant does not provide this information, Council may be unable to process the application or grant the solar rebate.

Access/Correction/Amend: The personal information can be accessed by the applicant and may also be available to third parties in accordance with Council's Access to Information Policy and Privacy Management Plan. The applicant may make an application for access or amendment to personal information held by Council. Council will consider any such application in accordance with the Privacy and Personal Information Protection Act.

Storage: Council is the agency that holds the personal information and will store it securely.

Other uses: Council will use the personal information for the purpose for which it was collected and may use it as is necessary for the exercise of other functions. Council may also use the personal information for any reporting, promotional or research purposes.

Contact: Council can be contacted on 1300 617 058 or 9806 5050, at 126 Church Street, Parramatta NSW 2150 or council@cityofparramatta.nsw.gov.au

For further details on how Council manages personal information, please refer to Council's Privacy Management Plan.