

Services Australia – COVID-19 Disaster Payment Questions

The list below is to assist CALD customers on temporary visas prior to claiming the COVID-19 Disaster Payment and reduce multiple contacts if they are required to call **180 22 66** to make an application.

Should they require more information about the payment and want to talk to someone in their language, they can also contact the Centrelink multilingual phone service on **131 202**. If the Centrelink Officer is trained, they may also be able to work through the application form with them over the phone.

COVID-19 Disaster Payment questions

1. Currently living in Australia (YES/NO)
2. Live or work in an area under a COVID-19 restricted movement / lockdown that has been declared (YES/NO)
3. State living, working, or present in when impacted by restricted movement / lockdown
4. Local Government Area where I lived, worked or was present in
5. Unable to earn expected income due to COVID-19 restricted movement / lockdown (YES/No)
6. On at least one day I was unable to earn an income between xx/xx/2021 and xx/xx/2021
7. Already claimed COVID-19 Disaster Payment for xx/xx/2021 to xx/xx/2021 restricted movement / lockdown period
8. Have access to funds in cash or in savings totalling \$10,000 or more
9. Have employer funded appropriate leave entitlements to cover the full period of xx/xx/2021 to xx/xx/2021 (inclusive)
10. Received a state based pandemic payment or the Pandemic Leave Disaster Payment or a state small business payment for the period of restricted movement / lockdown you are claiming this for (YES/NO)
11. Give Services Australia permission to contact your employer/s to confirm details of your employment
12. Currently receiving one of the following Department of Veterans' Affairs Payments (YES/NO)
13. Income Support Supplement (YES/NO)
14. Service Pension (YES/NO)
15. Residency:
 - Country of birth
 - Date started living in Australia
 - Country of citizenship
 - Visa grant date

- Visa subclass
- Passport number
- Country of issue

16. Residential Address

17. Employment

- Employer
- Work Type
- ABN
- Contact Number
- Employer address
- hours lost

18. Employer funded appropriate leave that you can access or have accessed to cover the full period of 4 July to 10 July 2021 (inclusive)

19. Bank details

- Account name
- BSB
- Account number
- Balance as at event period