



**CITY OF
PARRAMATTA**

A new kitchen caddy is joining your household.

FOGO (Food Organics and Garden Organics) is a new way to recycle your food scraps and garden waste, and reduce landfill at the same time.

**The FOGO waste collection service
is coming from 11 November 2024.**

**Fill me up with
your food scraps
and garden waste!**

**Feed me your
food scraps!**



What is FOGO?

FOGO stands for Food Organics and Garden Organics. It is a combined food and garden waste collection service. You will be able to recycle your food and garden organics with your new green lid FOGO bin from **11 November 2024**. Anything you can eat or grow such as meats and dairy, to grass and sticks can go into FOGO!

Why are we changing to FOGO?

The FOGO waste service will contribute to our goal of diverting 85% of the waste we send to landfill by 2038.

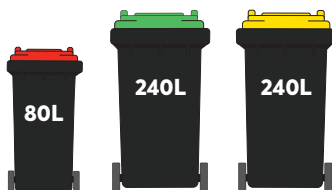
This change is happening right across the state as the NSW Government has mandated all councils in NSW implement FOGO waste collection services by 2030.

What you need to know?

If you live in a dwelling with 7 units or less (e.g. houses, villas, townhouses, or small units)

You will receive:

- 1 x new red lid garbage bin (80L)* - which will be **collected weekly**
- 1 x new green lid FOGO bin (240L) - which will be **collected weekly from 11 November**
- 1 x new yellow lid recycling bin (240L) - which will be **collected fortnightly**



**If you would like to change the size of your bin, please visit our website.*

If you live in a dwelling between 8 and 30 units (e.g. townhouses, villas, or apartments)

You will receive:

- 1 x new red lid garbage bin to **share* between three households** (240L) - which will be collected weekly
- 1 x new green lid FOGO bin to **share* between five households** (240L) - which will be collected weekly from 11 November
- 1 x new yellow lid recycling bin to **share* between two households** (240L) - which will be collected fortnightly

This ratio is aimed at meeting the waste generation needs for unit complexes while considering the bin storage constraints.

Example of bin set for nine units



**If you do not think the shared garbage bin arrangement or bin number will work for your unit complex due to storage constraints, Council can assess and review the shared bin arrangement. The authorised strata manager or owners corporation will need to put the request in writing to Council at fogo@cityofparramatta.nsw.gov.au on behalf of all the owners and residents in the block.*

How to FOGO with these simple steps:

- 1 Line your kitchen caddy with a compostable bin liner.
- 2 Place food scraps into your kitchen caddy (anything you can eat or grow).
- 3 Empty your caddy every two to three days by placing the liner into the FOGO bin.
- 4 Put your green lid FOGO bin kerbside weekly on bin night with your red lid garbage bin.

For any enquiries, please email fogo@cityofparramatta.nsw.gov.au or call **(02) 9806 5050**.

Please visit cityofparramatta.nsw.gov.au/fogo for more information and to download the translated material.

If you require assistance with translation, please call us on **1300 617 058**. For non-English speakers, phone interpretation services are available via **TIS National** on **131 450**.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

CHINESE

如果你需要翻译协助阅读这份新闻简报, 请联系 TIS, 电话 131 450, 要求他们代表你接通巴拉玛打市议会顾客服务处, 电话 9806 5050。顾客服务处的工作时间是每星期一至星期五, 上午8:30至下午5:00。

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة. اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।



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FIND OUT MORE



cityofparramatta.nsw.gov.au/fogo

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