



**CITY OF
PARRAMATTA**

A new kitchen caddy is joining your household.

FOGO (Food Organics and Garden Organics) is a new way to recycle your food scraps and garden waste, and reduce landfill at the same time.

*The FOGO waste collection service
is coming in November 2024.*

**Fill me up with
your food scraps
and garden waste!**

**Feed me your
food scraps!**

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What is FOGO?

FOGO stands for Food Organics and Garden Organics. It is a combined food and garden waste collection service. You can now recycle your food and garden organics with your new green lid FOGO bin. Anything you can eat or grow such as meats and dairy, to grass and sticks can now go into FOGO!

Why are we changing to FOGO?

The FOGO waste service will contribute to our goal of diverting 85% of the waste we send to landfill by 2038.

This change is happening right across the state as the NSW Government has mandated all councils in NSW implement FOGO waste collection services by 2030.

What you need to know?

1 Between late July and October 2024 if you live in a house, townhouse or a unit building with less than 30 dwellings, you will receive:

- A new red lid garbage bin (80L)*
- A new green lid FOGO bin (240L)
- A new yellow lid recycling bin (240L)

Between late October and November 2024 you will receive:

- A new green lid kitchen caddy (7L) for your benchtop

2 FOGO waste collection service commences in November 2024.

3 Your green lid FOGO bin and red lid garbage bin will be collected **weekly**, and your yellow lid recycling bin will be collected **fortnightly**.

- 4 With food waste being diverted to your new green lid FOGO bin, you will receive a new 80L* red lid garbage bin and cost saving which will be reflected in your rates notice.
- 5 With your new FOGO waste service diverting up to 40% from your red bin, and weekly green bin collection, you'll have increased bin capacity when you FOGO!

**Property owners of single unit dwellings have the option to purchase a larger red lid garbage bin for an additional fee. A digital form is available to complete online or alternatively, a form will be sent via mail to confirm your interest. For rental properties please contact your landlord.*

For people living in buildings with more than 30 dwellings, stay tuned for further announcements on when FOGO may be available to you.

How to FOGO with these simple steps:

- 1 Line your kitchen caddy with a compostable bin liner.
- 2 Place food scraps into your kitchen caddy (anything you can eat or grow).
- 3 When full, remove the liner from the caddy, tie it up and place it into your green lid FOGO bin.
- 4 Put your green lid FOGO bin kerbside weekly on bin night with your red lid garbage bin.



Want to be a FOGO champion?

We would like to hear from you if you are interested in becoming a FOGO advocate in your street and community by offering to help people adjust to the new way we recycle our food scraps. Head to our webpage to submit your interest.



Recycle your food scraps and reduce landfill



Create a cleaner future for the next generation



Help our public parks and gardens grow

Head to our FOGO webpage to download the translated material.

If you require assistance with translation, please call us on **1300 617 058**. For non-English speakers, phone interpretation services are available via **TIS National** on **131 450**.

KOREAN

본 소식지와 관련해 통역 지원이 필요하신 경우, TIS (131 450)에 전화하여 Parramatta Customer Service (9806 5050)를 연결해 달라고 요청하시면 됩니다. 업무시간은 월요일에서 금요일, 오전 8시 30분부터 오후 5시까지입니다.

CHINESE

如果你需要翻译协助阅读这份新闻简报, 请联系 TIS, 电话 131 450, 要求他们代表你接通巴拉玛打市议会顾客服务处, 电话 9806 5050。顾客服务处的工作时间是每星期一至星期五, 上午8:30至下午5:00。

ARABIC

إذا كنت بحاجة للمساعدة في ترجمة هذه النشرة, اتصل بـ TIS على الرقم 131 450 واطلب منهم الاتصال نيابة عنك بخدمة زبائن باراماتا على الرقم 9806 5050 من الإثنين إلى الجمعة بين الساعة 8:30 صباحاً و 5:00 مساءً.

HINDI

यदि आपको यह सूचना-पत्र समझने में सहायता चाहिए तो कृपया TIS को 131 450 पर फ़ोन करें और उनसे कहें कि आपकी तरफ़ से पैरामाटा कस्टमर सर्विस को 9806 5050 पर फ़ोन करें। यह सेवा सोमवार से शुक्रवार, सुबह 8.30 बजे से शाम 5.00 तक उपलब्ध है।



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cityofparramatta.nsw.gov.au/fogo

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